Page 2

## IN THE CLAIMS:

This listing of claims replaces all prior versions and listings of claims in the application:

Claims 1 - 30 (Canceled).

31. (New) A method of controlling and optimizing a process comprising:

collecting a plurality of initial information based on predetermined criteria associated with a process, each of said plurality of initial information having a first criteria value associated therewith;

collecting a plurality of control information for controlling said process, each of said plurality of control information having a second criteria value associated therewith;

forming a plurality of line segments representing said plurality of initial information, each of said plurality of line segments having a length corresponding to said first criteria value of each of said plurality of initial information;

plotting each of said plurality of line segments on an equidistant dualistic scale at an angle corresponding to at least one of said second criteria values;

calculating a probability value for achieving an expected result from said process using said plotted line segments;

modifying at least one of said initial information and control information by adjusting said plotted line segment on said equidistant scale in response to said probability value; and

controlling said process using said modified at least one initial information and control information.

32. (New) The method of Claim 31, further comprising:

Page 3

collecting quantitative values from each of said plurality of initial and control information; and

averaging said quantitative values associated with each of said plurality of initial and control information.

- 33. (New) The method of Claim 32, comprising determining said quanitative values continuously.
- 34. (New) The method of Claim 31, further comprising forming said equidistant scale with a substantially 180 degree angle.
- 35. (New) The method of Claim 31, further comprising determining a radius length for said equidistant scale by multiplying a pre-determined maximum value associated with said plurality of initial information by a number of said plurality of initial information.
- 36. (New) The method of Claim 35, wherein calculating the probability value comprises:

summing vectorally said plurality of line segments plotted on said scale; and dividing said vector sum by said radius length.

- 37. (New) The method of Claim 36, further comprising displaying said plurality of line segments and said probability value in a graphical user interface.
- 38. (New) The method of Claim 31, comprising:
  associating a work ability with each of said plurality of initial information; and
  associating a commitment level associated with a commitment to obtaining an
  optimized process result with each of said plurality of control information.
- 39. (New) The method of Claim 31, wherein said probability value is a balanced probability value describing a likelihood of a team obtaining an optimized process result.

Page 4

40. (New) An apparatus to control and optimize a process comprising a processor and memory storing instructions that, in response to receiving a request to control and optimize said process, cause the processor to:

provide a first user interface to collect a plurality of initial information based on predetermined criteria associated with said process, each of said plurality of initial information having a first criteria value associated therewith;

provide a second user interface to collect a plurality of control information to control said process, each of said plurality of control information having a second criteria value associated therewith;

form a plurality of line segments representing said plurality of initial information, each of said plurality of line segments having a length corresponding to said first criteria value of each of said plurality of initial information;

plot each of said plurality of line segments on an equidistant dualistic scale at an angle corresponding to at least one of said second criteria values;

calculate a probability value for achieving an expected result from said process using said plotted line segments;

modify at least one of said initial information and control information by adjusting said plotted line segment on said equidistant scale in response to said probability value; and

control said process using said modified at least one initial information and control information.

41. (New) The apparatus of Claim 40, wherein the memory stores instructions that, in response to receiving the request over the network, cause the processor to:

collect quantitative values from each of said plurality of initial and control information; and

Page 5

average said quantitative values associated with each of said plurality of initial and control information.

- 42. (New) The apparatus of Claim 41, wherein the memory stores instructions that, in response to receiving the request over the network, cause the processor to determine said quantitative values continuously.
- 43. (New) The apparatus of Claim 40, wherein the memory stores instructions that, in response to receiving the request over the network, cause the processor to form said equidistant scale with substantially a 180 degree angle.
- 44. (New) The apparatus of Claim 40, wherein the memory stores instructions that, in response to receiving the request over the network, cause the processor to determine a radius length for said equidistant scale by multiplying a pre-determined maximum value associated with said plurality of initial information by a number of said plurality of initial information.
- 45. (New) The apparatus of Claim 44, wherein the memory stores instructions that, in response to receiving the request over the network, cause the processor to: sum vectorally said plurality of line segments plotted on said scale; and divide said vector sum by said radius length.
- 46. (New) The apparatus of Claim 45, wherein the memory stores instructions that, in response to receiving the request over the network, cause the processor to display said plurality of line segments and said probability value in a graphical user interface.
- 47. (New) The apparatus of Claim 40, wherein the memory stores instructions that, in response to receiving the request over the network, cause the processor to: associate a work ability with each of said plurality of initial information; and

Page 6

associate a commitment level associated with a commitment to obtaining an optimized process result with each of said plurality of control information.

48. (New) The apparatus of Claim 40, wherein said probability value is a balanced probability value that describes a likelihood of a team obtaining an optimized process result.